

Utility Service Rules

Water Establishment Fee: A \$50.00 Non-Refundable fee is due at time of establishing service.

Due Dates:

Payment of accounts is due by the 15th of each month. The city shall send delinquent notices for nonpayment of service fees to the customer on the 16th of the month. A late fee of 10% will be added to the charges. Termination of service shall occur if such utility fee or charge is not paid in full at the city office by the close of business on the 28th day of the month.

Water service will be terminated for nonpayment of service fees or charges. This includes insufficient fund checks.

RECONNECTION CHARGES:

A reconnection charge for utilities disconnected due to delinquency shall be **\$25.00** for the 1st reconnection in a 12-month period. A fee of **\$50.00** shall be charged for a 2nd reconnection. A fee of **\$75.00** shall be charged for a 3rd reconnection.

No utilities disconnected for non-payment will be reconnected on Saturdays, Sundays, holidays or after normal working hours (4:00 p.m.)

ANY AND ALL DEBTS OWED THE CITY MUST BE PAID BEFORE SERVICE WILL BE RE-ESTABLISHED.

After three (3) attempts to collect, the account will be submitted for collection either with the State of Kansas Setoff Program or contracted collection agency. Once the account has been submitted for collection, the city will not accept any payment by the resident personally to the city.

All outstanding utility bills must be paid prior to establishing service at another address.

RENTERS: A copy of late payment notice is automatically mailed to your landlord.

PAYMENT OPTIONS:

The City accepts cash, personal checks, money orders, debit/credit cards*, and automatic bank draft (ask for the form to complete).

*Debit/Credit cards incur a 2.5% handling fee that the vendor charges directly to your card. Debit/Credit card payments can be taken over the phone or you can pay on-line at: www.solomon-ks.com.

Payments can be left in the drive-up drop box in the lane between City Hall and the Post Office or drop box located beside the front door of City Hall.